



PRODUCT SAFETY RECALL

SERENE S207T & S2069 WALL-MOUNT HEATERS

Serene S207T & S2069 heaters were sold at Chesters between November 2020 and October 2023.



Defect: The S207T & S2069 wall-mounted heaters have been deemed not compliant with New Zealand mandatory safety standards.

Hazard: While not deemed by the regulator as unsafe, the heaters are not compliant with the relevant standards for New Zealand and should not have been supplied into New Zealand.

What to do: Consumers should immediately stop using the product and contact Chesters with your proof of purchase, via the details listed below to arrange a refund.

SERENE CLASSIC S2068 BATHROOM HEATER

Serene Classic S2068 Bathroom Heaters were sold by Chesters between November 2020 and October 2023.



Defect: The Serene Classic S2068 Bathroom Heater has been deemed unsafe and is non-compliant with New Zealand safety standards.

Hazard: The product may overheat and/or cause a fire.

What to do: Immediately turn off and stop using the product. Contact us using the details listed below, to organise the return of the product for a refund.

For further information please reach out to us:

Email: enquiries@chesters.co.nz

Website: www.chesters.co.nz